

Strategy of the North Palu Police Criminal Investigation Unit in Supporting the Implementation of Health Protocols During the Covid-19 Pandemic to Create Conducive Public Security and Order



Jisman

College of Development Administration Science-Palu

ABSTRACT: This study aims to find out the strategies carried out by the police, especially in the criminal investigation unit at North Palu Police in Supporting the Implementation of Health Protocols During the Covid-19 Pandemic to Create Conducive Public Security and Order. The results of the study showed that there was a lack of human resources (HR) for members of the North Palu Police Criminal Unit. This needs to be improved by giving them the opportunity to take part in vocation education according to their field of assignment. In addition, budgetary support and qualified facilities and infrastructure are needed to create good criminal justice services for the community, and innovation is also needed in providing investigative and investigative services to the public during the Covid-19 pandemic so as to minimize the spread of the virus.

KEYWORDS: Human Resource, Police, Security and Order

INTRODUCTION

The cumulative number of Covid-19 cases in Indonesia as of January 21 2021 was 772,790 people, while in Central Sulawesi there were 6,011 people. This indicates that the spread of Covid-19 is quite massive. To overcome this problem, the Government always tries to reduce the number of infections by providing vaccines so that it can be used by the public, urging all people to comply with health protocols and working with all institutions in Indonesia to make this a success. One of the institutions that took part in supporting the implementation of health protocols during the pandemic was POLRI (National Police of the Republic of Indonesia). POLRI itself is an institution that is directly responsible under the president, and carries out security and order duties in accordance with Article 5 Paragraph 1 of Law Number 2 of 2002 concerning the Indonesian National Police, namely: The Indonesian National Police is a state instrument that plays a role in maintaining security and public order, upholding the law and providing protection, protection and service to the public in the framework of maintaining domestic security. Referring to this, POLRI will support the Government in implementing health protocols during the pandemic to create a sense of security and comfort for the community.

In this case, the role of the police is to provide counseling and instructions to all people to always comply with health protocols by following 3M recommendations (Washing hands, wearing masks and maintaining distance), and also avoiding activities that will trigger crowds. At the North Palu Police Station itself, all personnel (53 people) always carry out what has been mandated to them, namely conducting outreach to the community to always comply with health protocols.

Especially in the field of Criminal Investigation (Reskrim) of North Palu Police, all personnel (9 people) massively appealed to the public to visit (whether witnesses, suspects, or residents visiting to visit their families who are currently undergoing detention as well as residents who have business to take care of something at the North Palu Police Station) to always comply with health protocols, by telling people to go home or buy masks at the pharmacy if they don't wear masks, as well as providing a place to wash their hands at the North Palu Police Police. The choice of this title was based on the duties of the Indonesian National Police contained in Article 14 Paragraph 1 (Point g) of Law Number 2 of 2002 concerning the Indonesian National Police, namely: To conduct investigations and investigations into all criminal acts in accordance with the criminal procedure law and statutory regulations. other invitations. This will be a challenge in carrying out this task during the Covid-19 pandemic. For this reason, this title is very interesting to discuss.

Based on what has been explained in the background, the question in this paper is: How was the Strategy of the North Palu Police Criminal Investigation Unit in Supporting the Implementation of Health Protocols During the Covid-19 Pandemic to Create Conducive Security and Public Order?

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METHODOLOGY

The method used in this research is qualitative research with a descriptive approach. According to Moleong (2011), qualitative research is research that aims to understand the phenomenon of what is experienced by the subject to be studied by means of descriptions in the form of words and language in a special context using various natural methods. Qualitative research itself is naturalistic research, because the nature of the data collected is qualitative and the situation in the research field is natural and straightforward (Nasution, 2003).

While descriptive research itself is a study that aims to investigate the circumstances, conditions or other things that have been mentioned, the results of which will be presented in the form of a research report (Arikunto, 2019).

ROLE THEORY

Roles within the scope of the organization explain that an organization's scope can influence each individual's expectations regarding a person's behavior in carrying out the role. Expectations for the role can come from the role itself, the individual who controls the role, the community, or other parties with an interest in the role (Hutami & Chariri, 2011). Meanwhile, according to Gratia & Septiani (2014) explains that role theory emphasizes the nature of individuals as social actors, where the theory of behavior is in accordance with the position it occupies in the work environment and society.

HUMAN RESOURCE MANAGEMENT

Management is a process consisting of planning, organizing, actuating and utilizing human resources and other resources (George R Terry, 2010). Furthermore, George R Terry (in Winardi, 2012) explained that in running an organizational wheel, leaders are required to be able to manage the availability of organizational resources to achieve predetermined goals. Utilization of human resources and other sources referred to in terms of management, namely organizational resources used to achieve predetermined goals, namely 4M: Man (Human / HR), Money (Budget), Material (Facilities and Infrastructure) and Method.

FINDINGS & DISCUSSION

The results of the research conducted show that the current conditions in the North Palu Police Criminal Unit are seen with reference to 4M as stated by George R Terry (in Winardi, 2012). The current conditions in the North Palu Police Criminal Unit (based on 4M: Man, Money, Material and Method), namely:

1. Man

Related to the issue of competition, the number of Criminal Investigation Unit members who have attended vocational training (vocational education) and have formal education in accordance with their field of work is still very minimal. It was recorded that there were 9 members of the North Palu Criminal Investigation Unit, only 2 members of the Criminal Investigation Department who had attended the Dikjur and 1 member had formal education in the appropriate field (Strata 1/Bachelor of Law). Apart from that, of the 7 members of the Criminal Investigation Unit who did not take part in the dikjur and formal education according to their field of work, there were 2 members who were new to the unit. Further explanation can be seen in the following table:

Composition of Criminal Unit Members	Amount	Following Education		Length of Service in Criminal Investigation
		Formal	Vocational Education	
Head of the Criminal Investigation Unit	1	No	Yes	15 Years
Administrative Personnel Criminal Investigation Unit	1	No	No	2 Years
Investigator	2 (Sub Unit 1)	No	No	11 Years
		No	No	6 Years
	2 (Sub Unit 2)	Yes	Yes	15 Years
		No	No	Less Than 1 Year
	3 (Sub Unit 3)	No	No	Less Than 1 Year
		No	No	5 Years
No		No	2 Years	

Source: North Palu Police Criminal Investigation Unit

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Based on the table above, it can be seen that of the 9 members of the Criminal Investigation Unit who served at the North Palu Police Station, only 5 had sufficient experience as members of the Criminal Investigation Unit. While the other 4 members lack experience in the field of criminal justice. In this paper, the experience of members is calculated over a period of 5 years. If less than 5 years, then the member is still said to not have sufficient experience in that field.

2. Money (Budget)

From a budgetary perspective, the support provided is limited to 16 cases per year, which is considered insufficient. This is because, usually in a year, the number of cases handled by the North Palu Police Criminal Unit is more than 16 cases. This has resulted in all members of the Criminal Investigation Department at the North Palu Police usually using their personal funds to handle a case.

3. Materials (Facilities and Infrastructure)

The facilities and infrastructure at the North Palu Police Criminal Unit are inadequate. Because in the work room the criminal unit does not have a computer at all. Thus, members of the Criminal Investigation Department who wish to carry out administrative investigations and investigations only use their personal laptops. For other facilities and infrastructure such as printers, they collect their own money to buy a printer to use.

4. Method

The method used by members of the North Palu Police Criminal Investigation Unit in handling cases is by paying attention to aspects of accuracy and speed in handling cases. The accuracy here refers to the cases to be handled which will be dissected first before being followed up. Meanwhile, speed refers to the response shown by members of the Criminal Investigation Unit, for example the calling of witnesses is carried out 1 day after a report is received. However, during the Covid-19 pandemic, this was quite difficult to do. Related to this, the North Palu Police Criminal Unit does not yet have the right way to handle a case. Summoning witnesses, reported and people who want to report a case must come directly to the police. Members of the North Palu Police Criminal Investigation Unit only gave advice in the form of wearing masks, washing hands and maintaining distance.

5. SWOT Analysis

In this section, we will look at the influencing factors, both internal factors (strengths and weaknesses) and external factors (opportunities and threats). To see these factors, a SWOT analysis will be carried out in this section. SWOT analysis itself is a strategic planning method used to evaluate strengths, weaknesses, opportunities and threats that occur. Strengths and weaknesses are grouped into internal factors, while opportunities and threats are identified as external factors (Freddy Rangkuti, 2014). Meanwhile, according to Sondang P Siagian (2000), SWOT analysis is a powerful analytical instrument when used properly. According to Ferrell and Harline (2005), the function of SWOT analysis is to obtain information from situation analysis and separate it into internal issues (strengths and weaknesses) and external issues (opportunities and threats).

5.1. Internal factors

a. Strengths (Strength):

- 1) More than 50% of the members of the North Palu Police Criminal Unit have experience related to their field of duty
- 2) Members of the North Palu Police Criminal Unit always give an appeal to reporters, reported and witnesses to always wash their hands, wear masks and keep their distance during the examination process.

b. Weaknesses :

- 1) 7 out of 9 members of the Criminal Investigation Unit do not take part in the vocation education which focuses on criminal investigation
- 2) Only 1 member has formal education (Bachelor) in accordance with the field of duty
- 3) Lack of budget and inadequate facilities and infrastructure
- 4) Lack of innovation related to the service process during the Covid-19 pandemic

5.2. External Factors

- a. Opportunity: There is public awareness in implementing health protocols when members of the North Palu Criminal Investigation Unit are given an appeal, so as to minimize the spread of Covid-19
- b. Threat: There are still some people who have not implemented the health protocol when they come to the North Palu Police

5.3. The expected conditions

This section describes the conditions expected of the North Palu Police Criminal Unit. The expected conditions are:

1. Man

It is necessary to increase human resources for members of the North Palu Police Criminal Investigation Unit. Because even though there are some members who have experience, the dikjur is very much needed for members of the police who work in the criminal justice unit so that the investigation and investigation process can be carried out optimally.

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2. Money (Budget)

Adequate budgetary/financial support is needed so that case handling can be carried out optimally. Apart from that, budget support for members of Criminal Investigation Units so that they can join the Directorate of Education according to their field of work.

3. Materials (facilities and infrastructure)

Facilities and infrastructure support such as computers and printers are needed. Because these two things are very necessary in carrying out all administrative matters, both the investigative and investigative processes.

4. Method

Innovation is needed to create the right service during the Covid-19 pandemic. Because the services being carried out were still using the same method as before the pandemic.

5.4. Solution to problem

1. Vision

The role of the North Palu Police Criminal Investigation Unit was created in supporting the implementation of health protocols during the Covid-19 pandemic to create conducive public security and order in the North Palu Police task area.

2. Mission

- a. Improving the quality of HR (Human Resources) members of the North Palu Police Criminal Investigation Unit to support the investigative and investigative process during the Covid-19 pandemic.
- b. Increase budgetary/financial support in handling cases and to be able to follow Dikjur in accordance with their field of work.
- c. Increasing support for facilities and infrastructure such as the provision of computers and printers so that they can support the implementation of the duties of members of the North Palu Police Criminal Investigation Unit
- d. Applying appropriate methods/methods in providing services to the community related to the investigation and investigation process during the Covid-19 pandemic.

3. Action Plan

The action plan here refers to the solutions provided to solve the existing problems. In this paper, the required action plan is:

- a. Improving the ability of members of the North Palu Police Criminal Investigation Unit by requiring them to take part in vocation education. In addition, support is needed so that they want to continue formal education in accordance with their field of work
- b. Provision of budget adjusted to the number of cases handled. Because, with a budget support limit of only 16 cases per year, it will be burdensome for members of the North Palu Criminal Police in terms of funds. Apart from that, budgetary support is also needed to give them the opportunity to take part in dikjur according to their field of work
- c. Provision of complete facilities and infrastructure to support the process of investigation and investigation of cases.
- d. Making innovations such as providing services via Whatsapp (WA), through Video Calls and so on in order to minimize face-to-face encounters with reporters, reported and witnesses to minimize the spread of Covid-19 during this pandemic

CONCLUSIONS

Based on what has been explained above, the authors conclude that there is a lack of human resources (HR) for members of the North Palu Police Criminal Unit. This needs to be improved by giving them the opportunity to take part in dikjur according to their field of assignment. In addition, budgetary support and qualified facilities and infrastructure are needed to create good criminal justice services for the community, and innovation is also needed in providing investigative and investigative services to the public during the Covid-19 pandemic so as to minimize the spread of the virus.

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